DIGITUS®

ALL-in-One UPS Q&A



DN-170110 • DN-170111

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1. Trouble shooting

Symptom	Possible Cause	Proposed Action
No LED display on the front panel	1. Battery weak	Charge battery up to 8 hours
	2. Battery defect	Replace with the same type of battery
	3. Power switch is not pressed	 Press the power switch again
Alarm buzzer beeps continuously when AC supply is normal	Overload of the UPS	Verify that the load matches the UPS capability specified in the specs
When power failure, back-up time is shortened	1. Overload of the UPS	Remove some non-critical load
	2. Battery voltage is too low	Charge battery 8 hours or more
	3. Battery defect due to high temperature operation environment, or improper operation to battery	 Replace with the same type of battery
Mains normal but yellow LED is flashing	Power cord is loose	Reconnect the power cord properly